



## Wedding Terms and Conditions

1. To reserve your wedding date with Blooming Brilliance a non-refundable booking fee of 30% of the confirmed quote will be required. The quote remains valid for four weeks from the date of issue.
2. The booking fee is non-refundable, even if there is a date change and Blooming Brilliance is not available, the wedding is cancelled for any reason or the client decides to go with a different florist. It is applied towards the contracted wedding flowers and is deducted from the final invoice.
3. In the event of a cancellation, charges may also apply. Cancellation eight weeks prior to the wedding date will incur a further charge of 25% of the total amount and full payment will be required for cancellations four weeks before the day of the wedding.
4. No charges will apply if the wedding changes to a different date and all the products are still required – subject to Blooming Brilliance date availability.
5. The full balance is required six weeks before the wedding. It is the client's responsibility to ensure that the invoice details are correct.
6. A final run down approximately six weeks before the wedding will confirm any additions, changes and revisions. Please make note of ongoing ideas and revisions as they occur for later discussion and clarification at this meeting. Experience demonstrates that this is a better approach than ongoing email/phone conversations, which can become confusing.
7. Amendments can be made but if the total cost falls below 70% of the total confirmed quote, Blooming Brilliance reserves the right to withdraw from the contract - in this instance the booking fee will be retained.
8. The total price includes delivery of flowers on the day to a maximum of one address within a ten-mile radius of Blooming Brilliance. This service requires a minimum order value of £250. Additional deliveries and longer distances will be subject to a charge.
9. Whilst we endeavor to make all deliveries within sufficient time before the event, we cannot be held responsible for any unexpected events that may occur which are beyond our control.

10. Blooming Brilliance will always endeavor to use flower types and varieties discussed but reserves the right to make amendments and flower substitutions because of availability, weather, quality or quantity issues. Flowers are a natural product and will vary in colour, shape and size.
11. Blooming Brilliance will always endeavor to create and deliver the designs agreed and liaise with other involved suppliers to ensure their feasibility. However, Blooming Brilliance reserves the right to make design changes on site without consultation if there is any concern regarding the health and safety of staff or guests. All flowers will be repurposed if this is necessary.
12. Blooming Brilliance reserves the right to alter the shape and type of display articles, pots, vases and sundry items should any required items become unavailable prior to the wedding date.
13. It is a requirement that Blooming Brilliance is the sole provider of your floral arrangements and décor. If you wish to add your own arrangements, please notify us during the initial consultation.
14. All display articles, pots, vases and sundry items are hired unless agreed in writing in the contracted quote and are subject to a £200 deposit charge. The client is fully responsible for all damaged or missing items and the cost of all such items will be deducted from the deposit charge at full retail value. The deposit charge will be returned in full on safe collection of all Blooming Brilliance property.
15. Should the client have any issues with the quality or standard of the flowers or displays, the client must notify Blooming Brilliance on the day of receipt. Blooming Brilliance reserves the right to rectify any errors on the day without prejudice. Any complaints regarding the quality, shape, size or quantity cannot be accepted after the day of the event.
16. Blooming Brilliance may take photographs of your flowers on the day of your event. These images and details of the flowers may be shared on social media and Blooming Brilliance's website. We will send you copies of the images should you require them. You do not own these images as they are part of my portfolio.
17. Blooming Brilliance reserves the right to collect and dispose of all displays once the wedding/event is over. Blooming Brilliance will arrange a date and time with yourselves/your venue to do so. If you would like to keep the stems this must be outlined and agreed upon beforehand. If you are removing stems from arrangements to keep, this must be done before the collection date - by yourself. If flowers are removed Blooming Brilliance no longer accepts any liability for these stems/arrangements.

Print names: .....

Signed: .....

Dated: .....

